



The impact of COVID-19 on Londoners' mental health and wellbeing:

Direct Impacts of COVID-19











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Direct impacts of COVID-19

Introduction & context

Current evidence suggests there is a direct mental health impact of COVID-19. Various forecasting models indicates that the prevalence of poor mental health is expected to increase and that this could impact on demand for mental health services over the next three years. Research from the King's Fund¹ suggests that up to 75% of the population will experience normal distress that should resolve with the right support but could escalate if left unaddressed. The research goes on to suggest that 15-20% of the population will experience mild to moderate disorder and 3-4% severe disorder. Furthermore, research from the Strategy Unit² suggests there will be around a 33% increase in demand for mental health services over the next three years across the UK, which equates to an extra £1 billion a year or around 8% of annual NHS expenditure on mental health services.

This briefing examines the impact of persistent symptoms of COVID-19, bereavement, the vaccination programme and digital exclusion on Londoners mental health. Whilst it is necessary to consider these factors independently as part of the response to the pandemic, it is vital to put prevention of poor mental health at the centre of recovery and ensure that Londoners who need help and support receive it.

Recovery from the virus

The health and wellbeing trajectory for those recovering from and who have survived COVID-19 is not uniform and can have serious implications for both physical and mental health on a longer-term basis. "Long COVID" has been defined as not recovering for several weeks or months following the start of symptoms that were suggestive of COVID-19, whether you were tested or not. Long-term complaints of people recovering from acute COVID-19 include extreme fatigue, muscle weakness, low grade fever, inability to concentrate, memory lapses, changes in mood and sleep difficulties.

The latest evidence from the COVID-19 Symptom Study shows that 1 in 20 people are likely to suffer from COVID-19 symptoms lasting more than 8 weeks. The adverse effects of medium to long term health conditions on mental health is generally well understood, with individuals with poor health over a longer period of

¹ The King's Fund (2021) Covid-19 recovery and resilience: what can health and care learn from other disasters? https://features.kingsfund.org.uk/2021/02/covid-19-recovery-resilience-health-care/

² The Strategy Unit (2021) Estimating the impacts of COVID-19 on mental health services in England https://www.strategyunitwm.nhs.uk/sites/default/files/2020-11/Modelling%20covid-19%20%20MH%20services%20in%20England 20201109 v2.pdf

time suffering from significantly lower life satisfaction and higher rates of mental health problems such as depression and anxiety.³

Due to the increasing case rates across England as a result of the continued easing of social restrictions, the implied number of people who will suffer from 'Long-COVID' is also set to increase. In the week running up until 4 July 2021, ONS estimates placed the total number of people in the U.K. suffering from long COVID at 1.46% of the total population (945,000)⁴, however broader research studies have suggested the true number may be over 2 million people and on the rise.⁵ Using a simple proportionate approach, this could translate to over 131,400 Londoners experiencing uncertainty about their recovery from COVID-19, physical and mental health issues and reduced opportunity to return to normal activities such as work, socialising or exercise.

Further to this, US analysis has found that COVID-19 survivors have significantly higher rates of psychiatric diagnoses, with 18% developing a mental health issue within 3 months of a COVID-19 diagnosis. Those who contracted COVID-19 were twice as likely as the general population to develop a mood or anxiety disorder for the first time, and older adults with COVID-19 were found to have a 2 to 3 times greater risk of developing dementia. It is worth noting that psychiatric history is a potential risk factor for being diagnosed with COVID-19, independent of known physical risk factors.⁶

Bereavement

A bereavement from COVID-19 is likely to be a very sudden and challenging kind of bereavement for most people. Provisional data from the ONS shows there have been 19,706 deaths occurring in London between 6 March 2020 and 13 August 2021 that involved COVID-19; this represented over 22% of all deaths occurring over this period (87,353 deaths). COVID-19 has and will continue to have a major impact on

³ The King's Fund (2012) Long term conditions and mental health – the cost of co-morbidities: https://www.kingsfund.org.uk/sites/default/files/field/field_publication_file/long-term-conditions-mental-health-cost-comorbidities-naylor-feb12.pdf

⁴ The Office for National Statistics: Prevalence of ongoing symptoms following coronavirus (COVID-19) infection in the UK: 5 August 2021:

https://www.ons.gov.uk/peoplepopulationandcommunity/healthandsocialcare/conditionsanddiseases/bulletins/prevalenceofongoingsymptomsfollowingcoronaviruscovid19infectionintheuk/5august2021

⁵ Whitaker, M., Elliott, J., Chadeau-Hyam, M., Riley, S., Darzi, A., Cooke, G., Ward, H., Elliott, P.(2021): Persistent symptoms following SARS-CoV-2 infection in a random community sample of 508,707 people: https://spiral.imperial.ac.uk/bitstream/10044/1/89844/9/REACT_long_covid_paper_final.pdf

⁶ The Lancet (2020) Bidirectional associations between COVID-19 and psychiatric disorder: retrospective cohort studies of 62354 COVID-19 cases in the USA: https://www.thelancet.com/journals/lanpsy/article/PIIS2215-0366(20)30462-4/fulltext

⁷ ONS (2021) Deaths registered weekly in England and Wales, provisional: https://www.ons.gov.uk/peoplepopulationandcommunity/birthsdeathsandmarriages/deaths/bulletins/deathsregisteredweeklyinenglandandwalesprovisional/latest

the individual and societal experience of death, dying, and bereavement. Social isolating measures, the lack of usual support structures and the changes implemented to services including end of life and palliative care has also influenced experiences of grief and mourning for death of all causes during this period.

In the period of March 2020 to March 2021, London recorded 17,441 COVID-19 related deaths, the second highest amount of any region in England and Wales and had the highest mortality rate in the U.K from the virus at 264.8 per every 100,000 people. Mortality rates from the virus were higher than England's average rate of 193.9 in every 100,000 people in all but 7 of London's 32 boroughs and were amongst the highest in London's most deprived boroughs, such as Newham (430.1), Barking and Dagenham (418.2), Tower Hamlets (384.7), Redbridge (343.1) and Hackney (342.8).8 Research⁹ has shown that per COVID-19 death up to 5 people will be bereaved (or feel the close impact of loss) and will potentially require access to bereavement services.

Little information is available on the impact on grief and bereavement as a result of COVID-19 or other infectious disease outbreaks. Previous pandemics appear to cause multiple losses both directly related to death itself and also in terms of disruption to social norms, rituals, and mourning practices. This affects the ability for an individual to connect with the deceased both before and after their death, potentially increasing the risk of complicated grief. It is well documented that Black, Asian, and racially minoritised communities have been significantly and negatively impacted by COVID-19, resulting in disproportionate amount of grief and loss across many cultural and geographic communities.

Loss of life by COVID-19 is a challenging kind of bereavement, with family, friends and communities requiring care and support, especially in the first days and weeks following their bereavement. A review of complicated grief confirms the pandemic has increased prevalence of risk factors associated with complicated grief, for example, sudden/unexpected death and low levels of appropriate social support.¹⁰

Vaccination

Due to the unprecedented scale and speed of the roll out of the COVID-19 vaccination programme, with nearly 90% of people in the U.K aged 16 and over

⁸ ONS (2021) Deaths due to COVID-19 by local area and deprivation: https://www.ons.gov.uk/peoplepopulationandcommunity/birthsdeathsandmarriages/deaths/datasets/deathsduetocovid19bylocalareaanddeprivation

⁹ New Study highlights 'exceptional challenges' of bereavement during COVID-19 Pandemic https://www.cardiff.ac.uk/news/view/2480146-new-study-highlights-exceptional-challenges-of-bereavement-during-covid-19-pandemic

¹⁰ Burke L.A., Neimeyer R.A. Prospective risk factors for complicated grief: a review of the empirical literature. In: Stroebe M., Schut H., van den Bout J., editors. Complicated grief: Scientific foundations for health care professionals. Routledge/Taylor & Francis Group; 2013. pp. 145–161

having received at least one dose of the vaccine¹¹, the impact on population mental health and wellbeing, such as health anxiety or stress is not surprising. Whilst it is necessary to address these issues which may present as a barrier to vaccine uptake, it is important not to medicalise human behaviours and Londoners' responses and comprehension of complex advice and information whilst dealing to the ongoing impact of COVID-19 and restrictions as part of our daily lives.

The evidence base and insights available on perception of and hesitancy around vaccination is rapidly expanding. ONS findings have shown overall intention to be vaccinated has been steadily increasing as the U.K. rollout of the vaccine has continued at pace, (96% likely/very likely as opposed to just 78% in December 2020). Vaccine hesitancy remains highest in young people, Black or Black British people and those living in the most deprived areas 12. Within previous national vaccination programmes in the UK, reported vaccine uptake has been lower in areas with a higher proportion of minority ethnic group populations, though significant progress has now been made to build positive narratives around vaccinations within these communities in the context of COVID-19. Although experiencing a significant fall in vaccine hesitancy, the London region still has the second highest hesitancy rate in the U.K and as of the end of June 2021, 1 in every 9 adults aged 50 and over in Greater London had not yet received a single dose of the vaccine, a rate twice as high as any other English region. 13

Insights gathered from community research activities with Toynbee Hall¹⁴ have identified how experiences of structural racism and inequality have compounded mistrust, suspicion, and fear within marginalised communities, which may lead to confusion, misinformation, and reduced uptake of the vaccine by ethnic minority groups as a consequence.

Given the clear disparities which exist for Black, Asian and minority ethnic groups, which have thus far experienced higher rates of infection, serious disease, morbidity and mortality, it is clear that culturally competent and tailored communications are required as part of the rollout of the COVID-19 vaccination, with flexible models of delivery to ensure that everything possible is done to promote high uptake in BAME groups and in groups who may experience inequalities in access to, or engagement with, healthcare services. In particularly, it is important to address the

¹¹ BBC News (2021) Covid vaccine: How many people in the UK have been vaccinated so far?: https://www.bbc.co.uk/news/health-55274833

¹² ONS (2021) Coronavirus and vaccine hesitancy, Great Britain: 9 August 2021: https://www.ons.gov.uk/peoplepopulationandcommunity/healthandsocialcare/healthandwellbeing/bulletins/coronavirusandvaccinehesitancygreatbritain/9august2021

¹³ ONS (2021) Coronavirus vaccine hesitancy falling across the regions and countries of Great Britain: https://www.ons.gov.uk/peoplepopulationandcommunity/healthandsocialcare/healthandwellbeing/articles/coronavirusvaccinehesitancyfallingacrosstheregionsandcountriesofgreatbritain/2021-08-09

¹⁴ Thrive LDN (2020) Thrive Together: A summary of recent experiences and ideas to support the wellbeing and resilience of all Londoners: https://thriveldn.co.uk/wp-content/uploads/2020/11/Thrive-Together-report.pdf

issue of trust for Black communities in London, who may have low trust in healthcare organisations and research findings due to historical issues of unethical healthcare research.

Digital Exclusion

The COVID-19 pandemic has continued to place a greater importance on digital connections due to the rapid transition to online services. However connecting and accessing services online is not an option for all Londoners. Digital exclusion can have many causes including an absence of devices, connectivity limitations and inability to afford data, a lack of digital skills and confidence and a lack of close at hand support.

A 2020 Office of National Statistics study showed that 93% of adults in Great Britain used the internet at least weekly, with 89% of adults using the internet daily or almost daily. However, in the same study, 9% of respondents stated they had not accessed the internet in the past month and in a separate study, 16% of respondents said they were unable to use the internet without assistance 16.

Londoners who are more likely to be digital excluded include older Londoners, asylum seekers, disabled people, low-income young Londoners and low-income families. The public health crisis and rapid digital transformation risks exacerbating existing healthcare inequalities further, as those who lack the skills, means or confidence to use digital services are more likely to become digitally isolated. This gives rise to inequalities in access to opportunities, services, knowledge and goods which can have a detrimental impact on mental health.

As the ONS points out, digital exclusion means that people are missing out on a wide range of advantages. Services are often 'digital by default' and much interaction with public bodies and banks is now online – even more so with the coronavirus restrictions. Regardless of age, disabled people make up a large proportion of internet non-users - 56% in 2018, much higher than the 22% estimated disabled people in the population.

¹⁵ Office of National Statistics (2020) Home Internet and Social Media Usage: https://www.ons.gov.uk/peoplepopulationandcommunity/householdcharacteristics/homeinternetandsocialm ediausage/bulletins/internetaccesshouseholdsandindividuals/2020

¹⁶ Lloyd's Bank (2020) UK Consumer Digital Index 2020: https://www.lloydsbank.com/banking-with-us/whats-happening/consumer-digital-index/key-findings.html



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