

Health resources to support the Ukraine response North East and Yorkshire

This document has been put together to support stakeholders to respond to the health and wellbeing needs of newly arrived Ukrainian nationals. However, the information can also be used to support other vulnerable migrants across our region such as those seeking asylum, refugees, undocumented migrants and those migrants affected by modern slavery.

The government published an amendment to the [NHS Regulations \(Charges for Overseas Visitors\)](#) exempting Ukrainians lawfully resident in the UK from NHS charges. This means access to primary and secondary healthcare is free.

There are now a number of guidance documents and resources which can support the work and this document has summarised the ones that we hope people will find most useful. More guidance is emerging from the Department for Levelling Up, Housing and Communities (DLUHC) to support the 'Homes for Ukraine' scheme, including a [welcome pack](#) for newly arrived Ukrainians, [guidance for councils](#) and [FAQs](#). The Local Government Association has also set up an [information page](#) for councils. However, newly arrived Ukrainian nationals are also coming to the UK through other routes such as the [family scheme](#) and also by [claiming asylum](#).

The document is divided into information and resources aimed at health professionals, newly arrived Ukrainian nationals and host families and others supporting refugees and can be adapted to reflect local provision. Areas could also add links to the local services e.g. support services for refugees and asylum seekers, foodbanks, job centres, local community groups offering support or social activities (mother and toddlers, youth groups, sport teams) etc.

Migrant healthcare entitlements

Resources for health professionals

NHS entitlements: Migrant Health Guide

Guidance on migrant entitlements to NHS services.

Link: [NHS entitlements: Migrant health guide](#)

Doctors of the World Safe Surgeries Toolkit

Resources to support general practices ensure that everyone in their community can access the healthcare they're entitled to.

Link: [Safe Surgeries Toolkit](#)

Language interpreting and translation: Migrant Health Guide

Guidance on ensuring access to interpreting and translation support

Link: [Language interpreting and translation: Migrant Health Guide](#)

NHS Low Income Scheme

Patients should be made aware of the need to complete an HC1 form to apply for a HC2 certificate for help with prescription, dental and eyecare costs.

Link: <https://www.nhs.uk/nhs-services/help-with-health-costs/nhs-low-income-scheme-lis/>

Resources for newly arrived migrants

Doctors of the World - 'How to register with a GP and book a COVID-19 vaccine'

Translated leaflet and video explaining how to register with a GP and book a COVID-19 vaccine.

Link: [How to register with a GP and book a COVID-19 vaccine](#)

Doctors of the World - 'Migrants' right to healthcare'

Translated leaflet explaining migrants' right to healthcare in the UK.

Link: [Migrants' right to healthcare](#)

Doctors of the World - 'How the NHS works'

Translated leaflet explaining the different services within the NHS and how to seek medical advice and healthcare.

Link: [How the NHS works](#)

Maternity action – NHS charging information

Information about NHS charges for maternity care for Ukrainian women and families

Link: [Maternity action website](#)

Health assessment

Resources for health professionals

Ukraine: Migrant Health Guide

Advice and guidance on the health needs of migrant patients from Ukraine for healthcare practitioners

Link: [Ukraine: Migrant Health Guide – GOV.UK](#)

UKHSA - Arrivals from Ukraine: Advice for Primary care

This resource is intended to help primary care professionals to assess and address the health needs of patients from Ukraine.

Link: [expected soon](#)

RCPCH - Refugee and unaccompanied asylum-seeking children and young people: Guidance for paediatricians

Information to support health professionals in the assessment and management of children and young people of refugee background, with links to key external information and resources.

Link: [RCPCH website](#)

COVID-19: Migrant health guide

Advice and guidance for healthcare practitioners on the health needs of migrant patients. It includes links to translated advice and guidance.

Link: [COVID-19:Migrant health guide](#)

Solace: Mental health and wellbeing support for refugees and asylum seekers in the Yorkshire and Humber region

Therapy service and referral information and training provision for staff.

Link: [Solace Webpage](#)

Health Stream of Sanctuary

Webpage hosting a variety of resources relating to health and people seeking sanctuary in the UK.

Link: [Resources \(cityofsanctuary.org\)](#)

Resources for newly arrived migrants

UKHSA translated COVID-19 vaccine information leaflets

Link: [UKHSA COVID-19 vaccine information leaflets](#)

COVID Explained

Webpage explaining key facts about COVID-19 aimed at people living in the Yorkshire and Humber. Not available in main Ukrainian languages.

Link: [COVID Explained Webpage](#)

Sane Ukraine - Daily online trauma and resilience and support sessions for Ukrainians

Link: [Sane Ukraine Webpage](#)

Mental health information by the Royal College of Psychiatrists in [Ukrainian](#) and [Russian](#)

Doctors of the World translated health information resources in [Ukrainian](#) and [Russian](#)

Safeguarding

Resources for health professionals

Modern slavery: identifying and supporting victims

Sets out actions for healthcare staff who suspect that a patient may be a victim of human trafficking and slavery.

Link: [Modern slavery: identifying and supporting victims](#)

Modern slavery victims: referral

Guidance on referring potential victims of modern slavery/human trafficking to the national referral mechanism.

Link: [Modern slavery victims: referral](#)

Resources for migrants

Support for victims of modern slavery

A leaflet outlining the support available for victims of modern slavery. Not available in main Ukrainian languages.

Link: [Support for victims of modern slavery](#)

Resources for host families and others supporting newly arrived Ukrainian nationals

RESET: Homes for Ukraine Sponsor Toolkit

A resource for those sponsoring Ukrainians

Link: [RESET Sponsor Toolkit](#)

Refugee Council: Support and advice for people affected by the crisis in Ukraine

A summary of the Refugee Council's most recent support and information for people affected by the crisis in Ukraine

Link: Go to www.refugeecouncil.org.uk and go to information and support and information for people affected by the crisis in Ukraine

British Red Cross resources

Information and support for Ukrainian nationals

Link: [Red Cross resources](#)

Migration Yorkshire website

Information about how to support Ukrainian nationals including housing and sponsorship

Link: Migration Yorkshire [information on how to support Ukrainian refugees](#)

UK Government website

Information about how to support those who have been forced to flee their homes because of the invasion.

Link: [Ukraine: what you can do to help](#)

Ukraine Advice Project UK

Webpage providing free UK immigration advice for people fleeing Ukraine

Link: [Ukraine Advice Project UK webpage](#)

The Association of Ukrainians in Great Britain (AUGB)

A body for Ukrainians and those of Ukrainian descent. It exists to develop, promote and support the interests of the Ukrainian community in the UK. There are a number of [branches](#) across Yorkshire.

VITA SafeREFUGE Information for hosts and host communities

Link: [SafeREFUGE Webpage](#)

VITA SafeREFUGE Welcome Pack

Template Welcome Pack for hosts to complete for their guests.

Link: [SafeREFUGE Welcome Pack](#)

Resources to help newly arrived Ukrainian nationals register with a GP and access healthcare

NHS: How to register with a GP surgery

Link: [Information on how to register with a GP](#)

NHS Low Income Scheme

Link: [Guidance](#) on how to complete a HC1 form to apply for a HC2 certificate for help with prescription, dental and eyecare costs

How to find an NHS dentist

Information on how to find an NHS dentist and what to do if you need urgent dental care.

Link: [How to find an NHS dentist](#)

Resources to help newly arrived Ukrainian nationals apply for childcare support and school places

School admissions guidance

GOV.UK guide to applying for a primary or secondary school place.

Link: [School Admissions: How to apply](#)

Childcare support

Webpage explaining how to get support with childcare costs and access nursery provision.

Link: [Childcare Choices](#)

Information about English language lessons in your area

Local English language classes

On the learning English website you can find information about English language classes in your area and across the Yorkshire and Humber region. You can find out which classes are free, where they are held, what level they are and whether childcare is available.

Link: [Local English classes](#) (Y&H) and [for the North East](#)